



[waterbridgehoa.com](http://waterbridgehoa.com)

CCRs, By-Laws, Amenity Rules, ARC Process, Meeting Minutes, Community Events and More.

## GATES & AMENITY

### Age Requirement:

For the Clubhouse, Fitness, Lounge, Pool Deck, Hot Tub and Pool.

- Owners must be **16 years or older** and the cardholder (personal **myQ** community app profile or picture amenity card that matches the Owner present).
- Anyone under 16 must be accompanied by someone 16 or older.
- **myQ** community app and picture amenity cards are checked by security. Individuals unable to present valid Owner or age identification will be asked to leave the premises.

### Age Requirement:

For Pickleball, Basketball and Tennis.

- Owners must be **12 years or older**. myQ Remote Access will remain active for this entry.
- Anyone under 12 must be accompanied by someone 12 or older.

### Amenity Hours:

- **Clubhouse:** 6:00 AM – 1:00 AM
- **Fitness:** Open 24/7
- **Kitchen & Pool Deck:** 10:00 AM – 10:00 PM
- **Hot Tub:** 7:00 AM – 10:00 PM
- **Pool:** 10:00 AM – Sunset
- **Lap Pool:** 7:00 AM – Sunset
- **Tennis/Pickleball/Basketball:** 7:00 AM – 10 PM
- **Playground:** 8:00 AM - Sunset

## ACCESS OPTIONS

Owners aged 16+ can enjoy convenient access to gates and amenities with their own credentials.

### myQ Community Mobile App

- **What it does:** Lets you open gates and amenity doors with your phone.
- **Setup:** Each user needs their own **myQ** community profile. Up to **4 apps per household** are free.
- **Important:** There are two **myQ's** on the app stores. Download **myQ Community**, its icon looks like a snowflake. To register, you'll receive a Waterbridge-specific link by email. [How to Set Up and Use the myQ Community App for Residents | Support - YouTube](#)



App Store Google



App Store Apple

- **Features:**

- **Remote Access:** Open Starlit Way and Waterbridge Blvd – Left Lane gates.
- **Mobile Credentials:** Hold your phone up to entry pads to open gates / doors. Does NOT rely on internet but **must have Bluetooth & Location Services “always on” activated, and the app must be active and/or open.** In the myQ app - click the 3 lines top left – Settings – Bluetooth – Enable Both Bluetooth & Location. Please note: **the doors do not show up on the myQ mobile app**, the app works when in proximity to the door. The only remote doors that will show will be WB Blvd – Left Lane, Gate Starlit Way, Tennis, Playground and Boat storage (if authorized)
- **Guest Pass:** Delivery, Temporary & Recurring. See entrance gates.

### RFID Tags (for gates only)

- New owners get **2 free tags**. Extra tags cost **\$10 each** and are billed to your account.
- **Make sure to test the location** at both gates before peeling off the protective sticker backing and applying it to your windshield. Install inside the windshield, typically top right just below the black protective shielding on the windshield. **If the RFID tags do not work on testing, please return the RFID tags and you will receive an exterior RFID tag to place above the right headlamp.** Some high-end windshields have properties that block the RFID signal.
- **Tags break when removed.** New vehicles need new tags.
- Exterior tags are available for motorcycles. Tags stick to the vehicles outside vs the inside.

### Picture Amenity Card (Optional)

- Provides access to gates and amenities. Cost: **\$10 per card**, billed to your account.
- If not the Owner of record on the deed, **ID is required** (driver’s license or photo ID/w proof of age). **16+ age, address must match Owners.** Cards are printed at the Clubhouse.
- Open hours: Tues & Sat 12:30 - 2:30. Appointments: Tues & Sat 2:30 - 3:30.  
<https://waterbridgehoa.com/appointments/>
- Photo taken at appointment or email a headshot to [wbmanager@waterbridgehoa.com](mailto:wbmanager@waterbridgehoa.com)

## ENTRANCE GATES

Both gates are located on **Carolina Forest Blvd.**

### Gate WB Blvd

- **Right Lane: RFID only.** There is no myQ app option for this lane.
- **WB BLVD Visitors - Left Lane**
  - **Visitors:** Use **myQ Guest Pass**, the **callbox** or call Owner for **myQ Remote**.
  - **Owners:** Use **myQ Remote** or at callbox **myQ Mobile**, or **Amenity Card**.
- **Gates Open: Mon–Fri: 6 AM – 7 PM, Sat: 7 AM – 6 PM, Sun: 12 PM – 5 PM**

### Gate Starlit Way

- **Gates Open:** Closed all day, every day.
- **Visitors:** Use **myQ Guest Pass**, the **callbox** or call Owner directly for **myQ Remote**.
- **Owners:** Use **RFID**, **myQ Remote**, or at callbox **myQ Mobile** or **Amenity Card**.

### How to Open Gates

- **Without myQ App:**  
Answer the callbox call and press **9**. Phone hangs up immediately after pressing **9**.
- **With myQ App:**  
Answer through the app and follow steps (video is off) or open gates remotely using **myQ**.

### myQ Guest Pass

- **Delivery:** One-time use (food, rides, service). activated for up to 10-days, 1-time use then expires.
- **Temporary:** Up to 120 days (family, friends, caregivers).
- **Recurring:** Up to 120 days with set days and times (services). **Note: you must select days and times.**

### Important

- Gates open in two steps: 1) Iron gate first. 2) Then Gate Arm. Lights turn **green**.
- **Do NOT tell a guest to tailgate.** Arms drop between cars, unless it's multiple RFID Owners in a row entering, then the gates may stay up between Owner's vehicles if the RFID is within range of the reader. Damage = **\$2,500 fine + repairs**.

## CAMERAS AND ACCESS

### Security Cameras

Gates and amenities are recorded 24/7. **Assume you're on camera at common areas.**

- Footage is only viewed by the Board, Security Company, and Management.
- Recordings are shared with owners only if they're directly involved in a violation.
- Many owners also have doorbell cameras, so you may be recorded when near homes. Management may request footage if needed for an incident.

## Gate Access

Waterbridge is a gated neighborhood, and we want everyone to feel secure. For convenience to all, please make sure your guests, service providers, and delivery drivers know which lane to use and how to enter.

- If you've set up a guest pass on the **myQ** app, remind them to use the **left lane** if using Waterbridge Blvd.
- You can share guest passes by text or email through the **myQ** app. These passes include:
  - A button to open the gate
  - A 5-digit code for the callbox
- Only grant access to expected visitors; you are responsible for anyone you allow in the community.

## Amenity Access

Amenities are locked for security. To enter, you'll need your **myQ** or **Amenity Card**.

- **Please don't hold doors or pool gates open for people you don't know.**
- Fellow Owners will have their own access credentials to open doors.

## MAILBOX LOCATIONS

**Phase 1:** Individual mailboxes are in front of each home.

**Phase 2:** Chesapeake Homes use two separate cluster mailboxes on Starlit Way.

**Phase 3:** DR Horton homes share one cluster mailbox at Waterwheel and Dewberry Lane.

## AMENITY LOCATIONS

**Clubhouse, Fitness Center, Kitchen, Pool, Playground, Bocce** -1701 Singing Rose Drive

**Tennis, Pickleball, Basketball, Volleyball, Boat Storage**- 988 Fiddlehead Way

**Boat Launch** -1035 Fiddlehead Way

### Designated Fishing Areas

- Waterbridge Blvd – Between the two bridges across from Cottage Shell, and on Bridge walkways.
- Fiddlehead Way – Between the two Summer Rose roads on Fiddlehead Way.
- Fiddlehead Way – Boat launch area.
- Starlit Way – Across from the Starlit Way gate.

## SECURITY

Category	Details
Provider	Allied Security
Uniform/Vehicle	Marked security uniforms. Clearly marked vehicle
Security Guards	<b>Role:</b> Monitor amenities, 3 neighborhood patrols per shift, report issues <b>Authority:</b> Enforce HOA rules, report violations and incidents, remove violators from common areas <b>Limitations:</b> Unarmed, not police officers, no citations issued <b>Hours:</b> 5:00 PM–1:00 AM daily <b>Contact:</b> (843) 957-6413 (mobile)
Pool Security	<b>Role:</b> Ensure compliance with SC DHEC & HOA pool rules <b>Authority:</b> Enforce HOA rules, report violations and incidents, remove violators from amenity center area <b>Monitors Access:</b> Owners only with <b>myQ</b> Mobile or picture Amenity Card <b>Enforce Restrictions:</b> <b>NO GLASS BOTTLES</b> or <b>CONTAINERS</b> ; all bags subject to search <b>Hours:</b> 11:00 AM–Sunset daily during peak pool season <b>Contact:</b> (843) 957-6413 (mobile)
Emergency	Call <b>911</b> for emergencies or criminal activity

## VEHICLE & GOLF CART RULES

### Register Your Vehicle

- All owners must register all their vehicles with CAMS.
- CAMS unregistered vehicles linked to speeding = **\$150 fine for non-registration + Speeding fine.**
- Update vehicles through the **CAMS portal** → **Amenity Access Request**. Provide License Plate #, make, model, year, and color of each vehicle.

### Register Your Golf Cart

- Must register with DMV and have insurance prior to registering with Waterbridge.
- All golf carts must be registered with Waterbridge. Unregistered golf carts on roads/parked on common areas = **\$150 fine per occurrence for non-registration.**
- Email [vinnief@waterbridgehoa.com](mailto:vinnief@waterbridgehoa.com) to register golf carts.
- Drivers must have a **valid driver's license**. **Don't let unlicensed drive, even if you're with them.**

## Electric Bikes are allowed

- Must follow federal consumer rules to be considered an e-Bike:
  - **Class 1:** Pedal-assist only, up to **20 mph**.
  - **Class 2:** Throttle + pedal-assist, up to **20 mph**.
  - **Class 3:** Pedal-assist up to **28 mph**; throttle limited to **20 mph**.
  - All classes capped at **750W**.

## ATVs & Dirt Bikes are NOT allowed

- Any “bike” that does not meet electric bike specifications above is classified as a dirt bike. Dirt bikes are unregistered, uninsured, and not street legal. They are prohibited on all Waterbridge roads, parking areas, and common spaces. **Penalty:** \$100 fine per violation.

## CAMS PORTAL – QUICK REFERENCE

Feature	Description
Access	portal.camsmgt.com
Billing	View and print account statements and transactions.
Requests	Submit questions and track responses. <b>This is the preferred way to communicate.</b>
Contact Info	Update personal details and preferences.
Payments	<b>Setup autopay – It’s free! <a href="#">click the "Enroll" button on the portal dashboard to enroll</a>.</b> Or make one-time payments.

## BOAT LAUNCH & STORAGE

### Boat Launch Rules

- Hours: **7:00 AM – 11:00 PM**, daily.
- No pets, bikes, scooters, skateboards, or similar items on the floating dock.
- Boats may not be left unattended in the water at the dock.
- Use of **electric motors only** on the lake. No swimming.

### Boat Storage

- Access requires **myQ Remote** or **Amenity Card**. Only boat owners will have access.
- Storage is limited to **boats** and **jet skis** owned by Waterbridge residents.
- Proof of registration in the Owner’s name and a photo of the item are required.
- As new boats are added, trailers and RVs will be removed to create space, based on original entry date.
- Waterbridge permit sticker must be affixed to the trailer tongue. **Trailers without a tag will be towed.**

## Requirements for Storage Privileges

1. Registration and proof of ownership on file with photo of watercraft. Email: [boat@waterbridgehoa.com](mailto:boat@waterbridgehoa.com)
2. Signed **Storage Facility Use Agreement Disclaimer and Waiver of Liability**. Signed **Terms and Conditions**. Signed **Boat Storage Policies**.

## SPEED CALMING

Topic	Details
Speed Limit	25 mph throughout the neighborhood 15 mph on Cottage Shell Dr and Rachel Carson Parkway.
Safety Impact	20 mph → 93% survival chance; 30 mph → 50%; 40 mph → 25%
Monitoring System	Traffic Logix signs & cameras
How It Works	Displays current speed; penalizes only violators; cloud-based data collection
Fines	HOA speeding violations (not traffic tickets); refer to <i>Traffic Fines.pdf</i> for schedule
Legal Authority	HOA rules filed with Horry County; fines enforceable under CCRs and By-Laws
Owner Responsibility	Inform guests, family, and renters of rules; compliance required
Additional Enforcement	HOA may use Horry County Police to further enforce traffic laws (traffic tickets)

## COMMITTEES & ACTIVITIES

2-year terms are available each year in January. A great way to be an active part of the neighborhood is to volunteer your time and talents on a committee!

- **ARC (Architectural Review Committee)** – Oversees and enforces architectural guidelines for all homes. **For all exterior projects, no matter how small, contact the ARC first.** <https://waterbridgehoa.com/arc/>
- **Social** – Plans and hosts community events to bring residents together. [social@waterbridgehoa.com](mailto:social@waterbridgehoa.com) All Social Committee events are posted at <https://waterbridgehoa.com/events/>
- **Decorating** – Adds seasonal and festive décor throughout Waterbridge.
- **Traffic** – Traffic safety and calming measures in the neighborhood. [traffic@waterbridgehoa.com](mailto:traffic@waterbridgehoa.com)
- **Landscape** – Makes sure common areas are maintained and enhances common area landscaping.
- **Veterans** – Help with flag duties and plan events to honor our Waterbridge Veterans.

## Activities outside of sponsored Social Committee events

- **Bocce League** – Organized league play for bocce enthusiasts. Contact Jim, [jpullman@comcast.net](mailto:jpullman@comcast.net)
- **Men's Bocce Open Play** – Casual bocce, no league commitment. Friday mornings weekly.
- **Women's Bocce Open Play** – Casual bocce, no league commitment. Tuesday mornings weekly.
- **Pickleball** – Fun open play pickleball for all skill levels. Contact Steve, [sbarberjr2000@gmail.com](mailto:sbarberjr2000@gmail.com)
- **Golf** – Weekly play. **Limited based on available tee times.** Contact Terry, [tdelaney754@gmail.com](mailto:tdelaney754@gmail.com)
- **Book Club** – Monthly book discussions and social time. See events calendar.
- **Women's Bible Study** – Group discussions - fellowship centered on scripture. See events calendar.
- **Food & Drink Club** – Explore new food and beverages, [wbfooddrinkclub@gmail.com](mailto:wbfooddrinkclub@gmail.com)
- **Mahjong** – Social games of this classic tile-based game. See events calendar.
- **Bunko** – Fast-paced dice game enjoyed in a group setting. See events calendar.
- **Men's Cards** – Card game nights for men (variety of games). See events calendar.
- **Classic Cars on the Lawn** – Showcase of vintage and classic cars. See events calendar.
- **Potluck** - A casual community gathering where residents bring a dish to share. See events calendar.
- **Swimming Lessons** – Instruction for all ages to improve swimming skills. To be announced.
- **Water Aerobics** – Low-impact exercise classes in the pool. To be announced.
- **WB Plant Group** – Plant exchange group. Contact [kimberly.matthews2041@gmail.com](mailto:kimberly.matthews2041@gmail.com)

## IMPORTANT - NEW OWNERS

### CAMS Portal Access

- **Setup Time: 4-6 weeks** from the time Closing Attorney submits the closing paperwork to CAMS.
- **What can I do while waiting?:** Visit the CAMS Market Common Office for initial setup.
  - **Receive Gate and Amenity Access. RFID(s) and myQ** community app(s).
  - **Submit an ARC project for review** and after receiving approval, get started.
- Visit <https://waterbridgehoa.com> an excellent resource for information about:
  - Community Events.
  - ARC - Architectural Review Committee, processes, guidelines and forms.
  - CCRs - Covenants, Conditions & Restrictions, By-Laws and Amendments.
  - Common Areas / Amenities Rules and regulations.
  - Board of Directors Meeting Minutes. And more...
- The **Bulletin Board** outside of the clubhouse also informs Owners of current events.



## SERVICES NUMBERS

Services	Provider	Website
Garbage Recycling	GFL Environmental	<a href="https://gflenv.com">https://gflenv.com</a>
Telephone / Internet / TV	HTC / Spectrum	<a href="https://htcinc.net">https://htcinc.net</a> <a href="https://official.spectrum.com">https://official.spectrum.com</a>
Satellite TV	DIRECTV	<a href="https://directtv.com">https://directtv.com</a>
Electric Service	Santee Cooper	<a href="https://santeecooper.com">https://santeecooper.com</a>
Water & Sewer	Grand Strand	<a href="https://gswsa.com">https://gswsa.com</a>
Post Office	Carolina Forest	<a href="https://tools.usps.com/locations/details/1437701">https://tools.usps.com/locations/details/1437701</a>
Library	Carolina Forest	<a href="https://horry.ent.sirsi.net/client/en_US/default">https://horry.ent.sirsi.net/client/en_US/default</a>
Recreation Center	Carolina Forest	<a href="https://www.horrycountysc.gov/departments/parksandrecreation/">https://www.horrycountysc.gov/departments/parksandrecreation/</a>
Medical / ER	Conway	<a href="https://www.conwaymedicalcenter.com/services/">https://www.conwaymedicalcenter.com/services/</a>
Medical / ER	Myrtle Beach	<a href="https://www.mygrandstrandhealth.com/">https://www.mygrandstrandhealth.com/</a>
Medical / ER	Carolina Forest	<a href="https://www.mcleodhealth.org/locations/mcleod-health-carolina-forest/">https://www.mcleodhealth.org/locations/mcleod-health-carolina-forest/</a>
DMV	Myrtle Beach	<a href="https://scdmvonline.com/Locations/Myrtle-Beach">https://scdmvonline.com/Locations/Myrtle-Beach</a>
DMV	Little River	<a href="https://scdmvonline.com/Locations/North-Myrtle-Beach">https://scdmvonline.com/Locations/North-Myrtle-Beach</a>
DMV	Market Common	<a href="https://www.scdmvonline.com/Locations/Myrtle-Beach-Commons">https://www.scdmvonline.com/Locations/Myrtle-Beach-Commons</a>
Elementary	Ten Oaks	<a href="https://toe.horrycountyschools.net/">https://toe.horrycountyschools.net/</a>
Middle	Ten Oaks	<a href="https://tom.horrycountyschools.net/">https://tom.horrycountyschools.net/</a>
High	Carolina Forest	<a href="https://cfh.horrycountyschools.net/">https://cfh.horrycountyschools.net/</a>
High - STEM	AAST	<a href="https://aast.horrycountyschools.net/">https://aast.horrycountyschools.net/</a>
High - Scholars	Scholars Academy	<a href="https://scholars.horrycountyschools.net/">https://scholars.horrycountyschools.net/</a>

## WHO TO CONTACT

Issue / Concern	Contact	How
Accidents - autos, motorcycles, golf carts, e-scooters, bikes	SC State Police	Emergency: 911 Emergency: 843-618-3270 non-emergency: 843-365-5001
Disputes (domestic, neighbor, contractor)	Horry County Police Dispatch	843-248-1520
Animal Control (nuisance / aggressive / stray)	Horry County Animal Services	843-248-1520
ARC – Phase 1, 2 & 3a (Custom builds) {Chesapeake Homes}	Waterbridge Website ARC Committee	<a href="https://waterbridgehoa.com/arc/arc@waterbridgehoa.com">https://waterbridgehoa.com/arc/arc@waterbridgehoa.com</a>
ARC – Phase 3 (D.R. Horton)	Waterbridge Website CAMS	<a href="https://waterbridgehoa.com/arc/email@camsmgt.com">https://waterbridgehoa.com/arc/email@camsmgt.com</a>
Violations / security	Waterbridge Security (Allied) CAMS	Security: 843-957-6413 CAMS: 843-249-1779 portal.camsmgt.com
HOA Fees / Payments	CAMS	portal.camsmgt.com 843-249-1779
Maintenance (amenities / common areas)	CAMS	portal.camsmgt.com Emergency: 877-672-2267
CCR / Amenity Violations	Waterbridge Compliance Committee Waterbridge Manager	<a href="mailto:compliance@waterbridgehoa.com">compliance@waterbridgehoa.com</a> <a href="mailto:wbmanager@waterbridgehoa.com">wbmanager@waterbridgehoa.com</a>
Vendor Concerns	CAMS Waterbridge Manager	portal.camsmgt.com <a href="mailto:wbmanager@waterbridgehoa.com">wbmanager@waterbridgehoa.com</a>
Wildlife (public health / safety)	Horry County Animal Services SC Wildlife Commission	843-248-1520 843-953-5291