



waterbridgehoa.com

CCRs, By-Laws, Amenity Rules, ARC Process, Meeting Minutes, Community Events and More.

GATES & AMENITY

Card Holder Requirement:

For all amenities.

- Owner must be a cardholder, personal myq **“community”** app profile or picture amenity card that matches the Owner present to enter.
- Deeded Owners are responsible for determining if a household member should have card holder access.
- myQ **“community”** app and picture amenity cards are checked by security. Individuals unable to present a valid card holder identity will be asked to leave the premises.

Amenity Hours:

- **Fitness:** Open 24/7
- **Clubhouse and Kitchen:** 6:00 AM – 1:00 AM
- **Pool Deck:** 10:00 AM – 10:00 PM
- **Hot Tub:** 7:00 AM – 10:00 PM
- **Tennis/Pickleball/Basketball:** 7:00 AM – 10 PM
- **Playground:** 8:00 AM - Sunset
- **Lap Pool:** 7:00 AM – Sunset
- **Pool:** 10:00 AM – Sunset

ACCESS OPTIONS

Owners enjoy convenient access to gates and amenities with their own credentials.

myQ **“Community”** app

- **What it does:** Lets you open gates and amenity doors with your phone.
- **Setup:** Each user needs their own **myQ** community profile. Up to **4 apps per household** are free.
- **Important:** There are two **myQ’s** on the app stores. **Download myQ **“Community”**, its icon looks like a snowflake.** To register, you’ll receive a Waterbridge-specific link by email. [How to Set Up and Use the myQ Community App for Residents | Support - YouTube](#)



App Store Google



App Store Apple

• **Features:**

- **Remote Access:** Open Starlit Way and Waterbridge Blvd – Left Lane gates.
- **Mobile Credentials:** Hold your phone up to entry pads to open gates / doors.
 - Please note: the app works when in proximity to the door. The only remote doors that will show will be WB Blvd – Left Lane, Gate Starlit Way, Tennis Court, Playground and Boat storage (if authorized)
 - **Clubhouse, Pool, Kitchen and Fitness will not be displayed on the myQ community app, they will be proximity open only, you need to be at the lock with your device/app for it to work and open.**
 - Does NOT rely on internet but **must have Bluetooth & Location Services on and activated.** How to check if these are on and enabled in the community app - **In the myQ community app - click the 3 lines top left – Settings – Bluetooth – Bluetooth & Location should both be enabled and green.**
 - **If your Bluetooth and/or Location are NOT enabled, then you need to go into your phones settings and give permission for the “community” app to use Bluetooth & Location.**
 - For Android permissions go to – Phone Settings – Apps – Community – Permissions – Location (Allow only while using the app) – Nearby Devices (Allow). Recheck the app for Bluetooth & Location enabled.
 - For iPhone permissions go to – Phone Settings – Privacy and Security – Location Services – Community (Always) – Precious location (on). Phone Settings – Privacy and Security – Bluetooth – Community (on).
- **Guest Pass:** Delivery, Temporary & Recurring. See entrance gates.

RFID Tags (for gates only)

- New owners get **2 free tags**. Extra tags cost **\$10 each** and are billed to your account.
- **Make sure to test the location** at both gates before peeling off the protective sticker backing and applying it to your windshield. Install inside the windshield, typically top right

just below the black protective shielding on the windshield. **If the RFID tags do not work on testing, please return the RFID tags and you will receive an exterior RFID tag to place above the right headlamp.** Some high-end windshields have properties that block the RFID signal.

- **Tags break when removed.** New vehicles need new tags.
- Exterior tags are available for motorcycles. Tags stick to the vehicles outside vs the inside.

Picture Amenity Card (Optional)

- Provides access to gates and amenities. Cost: **\$10 per card**, billed to your account.
- **ID is required.** Any household member seeking an amenity card must have the deeded Owner present to receive a card. Cards are printed at the Clubhouse.
- Open hours: Tues & Sat 12:30 - 2:30. Appointments: Tues & Sat 2:30 - 3:30.
<https://waterbridgehoa.com/appointments/>
- Photo taken at appointment or email a headshot to wbmanager@waterbridgehoa.com

ENTRANCE GATES

Both gates are located on **Carolina Forest Blvd.**

Gate WB Blvd

- **Right Lane: RFID only.** There is no myQ app option for this lane.
- **WB BLVD Visitors - Left Lane**
 - **Visitors:** Use **myQ Guest Pass**, the **callbox** or call Owner for **myQ Remote**.
 - **Owners:** Use **myQ Remote** or at callbox **myQ Mobile**, or **Amenity Card**.
- **Gates Open: Mon–Fri: 6 AM – 7 PM, Sat: 7 AM – 6 PM, Sun: 12 PM – 5 PM**

Gate Starlit Way

- **Gates Open:** Closed all day, every day.
- **Visitors:** Use **myQ Guest Pass**, the **callbox** or call Owner directly for **myQ Remote**.
- **Owners:** Use **RFID**, **myQ Remote**, or at callbox **myQ Mobile** or **Amenity Card**.

How to Open Gates

- **Without myQ App:**
Answer the callbox call and press **9**. Phone hangs up immediately after pressing **9**.
- **With myQ App:**
Answer through the app and follow steps (video is off) or open gates remotely using **myQ**.

myQ Guest Pass

- **Delivery:** One-time use then expires (food, rides, service). activated for up to 10-days.
- **Temporary:** Up to 120 days (family, friends, caregivers).
- **Recurring:** Up to 120 days with set days and times (services). **Note: you must select days and times.**

Important

- Gates open in two steps: 1) Iron gate first. 2) Then Gate Arm. Lights turn **green**.

- **Do NOT tell a guest to tailgate.** Arms drop between cars, unless it's multiple RFID Owners in a row entering, then the gates may stay up between Owner's vehicles if the RFID is within range of the reader. Damage = **\$2,500 fine + repairs.**

CAMERAS AND ACCESS

Security Cameras

Gates and amenities are recorded 24/7. **Assume you're on camera at common areas.**

- Footage is only viewed by the Board, Security Company, and Management.
- Recordings are shared with owners only if they're directly involved in a violation.
- Many owners also have doorbell cameras, so you may be recorded when near homes. Management may request footage if needed for an incident.

Gate Access

Waterbridge is a gated neighborhood, and we want everyone to feel secure. For convenience to all, please make sure your guests, service providers, and delivery drivers know which lane to use and how to enter.

- If you've set up a guest pass on the **myQ** app, remind them to use the **left lane** if using Waterbridge Blvd.
- You can share guest passes by text or email through the **myQ** app. These passes include:
 - A button to open the gate
 - A 5-digit code for the callbox
- Only grant access to expected visitors; you are responsible for anyone you allow in the community.

Amenity Access

Amenities are locked for security. To enter, you'll need your **myQ** or **Amenity Card**.

- **Please don't hold doors or pool gates open for people you don't know.**
- Fellow Owners will have their own access credentials to open doors.

MAILBOX LOCATIONS

Phase 1: Individual mailboxes are in front of each home.

Phase 2: Chesapeake Homes use two separate cluster mailboxes on Starlit Way.

Phase 3: DR Horton homes share one cluster mailbox at Waterwheel and Dewberry Lane.

AMENITY LOCATIONS

Clubhouse, Fitness Center, Kitchen, Pool, Playground, Bocce -1701 Singing Rose Drive

Tennis, Pickleball, Basketball, Volleyball, Boat Storage- 988 Fiddlehead Way

Boat Launch -1035 Fiddlehead Way

Designated Fishing Areas

- Waterbridge Blvd – Between the two bridges across from Cottage Shell, and on Bridge walkways.
- Fiddlehead Way – Between the two Summer Rose roads on Fiddlehead Way.
- Fiddlehead Way – Boat launch area.
- Starlit Way – Across from the Starlit Way gate.

SECURITY

Category	Details
Provider	Allied Security
Uniform/Vehicle	Marked security uniforms. Clearly marked vehicle
Security Guards	Role: Monitor amenities, 3 neighborhood patrols per shift, report issues Authority: Enforce HOA rules, report violations and incidents, remove violators from common areas Limitations: Unarmed, not police officers, no citations issued Hours: 5:00 PM–1:00 AM daily Contact: (843) 957-6413 (mobile)
Pool Security	Role: Ensure compliance with SC DHEC & HOA pool rules Authority: Enforce HOA rules, report violations and incidents, remove violators from amenity center area Monitors Access: Owners only with myQ Mobile or picture Amenity Card Enforce Restrictions: NO GLASS BOTTLES or CONTAINERS ; all bags subject to search Hours: 11:00 AM–Sunset daily during peak pool season Contact: (843) 957-6413 (mobile)
Emergency	Call 911 for emergencies or criminal activity

VEHICLE & GOLF CART RULES

Register Your Vehicle

- All owners must register all their vehicles with CAMS.
- CAMS unregistered vehicles linked to speeding = **\$150 fine for non-registration + Speeding fine.**
- Update vehicles through the **CAMS portal** → **Amenity Access Request**. Provide License Plate #, make, model, year, and color of each vehicle.

Register Your Golf Cart

- Must register with DMV and have insurance prior to registering with Waterbridge.

- All golf carts must be registered with Waterbridge. Unregistered golf carts on roads/parked on common areas = **\$150 fine per occurrence for non-registration.**
- Email vinnief@waterbridgehoa.com to register golf carts.
- Drivers must have a **valid driver's license**. **Don't let unlicensed drive, even if you're with them.**

E-Bikes follow SC Code 56-1-10

(29) "Electric-assist bicycles" and "bicycles with helper motors" means low-speed electrically assisted bicycles with two or three wheels, each having **fully operable pedals and an electric motor of no more than 750 watts, or one horsepower, and a top motor-powered speed of less than twenty miles an hour when operated by a rider weighing one hundred seventy pounds on a paved level surface**, that meet the requirements of the Federal Consumer Product Code provided in 16 C.F.R., Part 1512, and that operate in a manner such that the electric motor disengages or ceases to function when their brakes are applied or the rider stops pedaling. Manufacturers and distributors of **electric-assist bicycles shall apply a label that is affixed permanently, in a prominent location, to each electric-assist bicycle, indicating its wattage and maximum electrically assisted speed. The owner or user of an electric-assist bicycle shall not remove or tamper with the label.** If a user tampers with or modifies an electric-assist bicycle, changing the speed capability, he must replace the label indicating the vehicle's wattage or horsepower. Electric-assist bicycles and bicycles with helper motors are not mopeds.

ATVs & Dirt Bikes are NOT allowed

- Any "bike" that does not meet electric bike specifications above is classified as a dirt bike. Dirt bikes are unregistered, uninsured, and not street legal. They are prohibited on all Waterbridge roads, parking areas, and common spaces. **Penalty:** \$100 fine per violation.

CAMS PORTAL – QUICK REFERENCE

Feature	Description
Access	portal.camsmgt.com
Billing	View and print account statements and transactions.
Requests	Submit questions and track responses. This is the preferred way to communicate.
Contact Info	Update personal details and preferences.
Payments	Setup autopay – It's free! click the "Enroll" button on the portal dashboard to enroll. Or make one-time payments.

BOAT LAUNCH & STORAGE

Boat Launch Rules

- Hours: **7:00 AM – 11:00 PM**, daily.
- No pets, bikes, scooters, skateboards, or similar items on the floating dock.
- Boats may not be left unattended in the water at the dock.
- Use of **electric motors only** on the lake. No swimming.

Boat Storage

- Access requires **myQ Remote** or **Amenity Card**. Only boat owners will have access.
- Storage is limited to **boats** and **jet skis** owned by Waterbridge residents.
- Proof of registration in the Owner's name and a photo of the item are required.
- As new boats are added, trailers and RVs will be removed to create space, based on original entry date.
- Waterbridge permit sticker must be affixed to the trailer tongue. **Trailers without a tag will be towed.**

Requirements for Storage Privileges

1. Registration and proof of ownership on file with photo of watercraft. Email: boat@waterbridgehoa.com
2. Signed **Storage Facility Use Agreement Disclaimer and Waiver of Liability**. Signed **Terms and Conditions**. Signed **Boat Storage Policies**.

SPEED CALMING

Topic	Details
Speed Limit	25 mph throughout the neighborhood 15 mph on Cottage Shell Dr and Rachel Carson Parkway.
Safety Impact	20 mph → 93% survival chance; 30 mph → 50%; 40 mph → 25%
Monitoring System	Traffic Logix signs & cameras
How It Works	Displays current speed; penalizes only violators; cloud-based data collection
Fines	HOA speeding violations (not traffic tickets); refer to <i>Traffic Fines.pdf</i> for schedule
Legal Authority	HOA rules filed with Horry County; fines enforceable under CCRs and By-Laws
Owner Responsibility	Inform guests, family, and renters of rules; compliance required
Additional Enforcement	HOA may use Horry County Police to further enforce traffic laws (traffic tickets)

COMMITTEES & ACTIVITIES

2-year terms are available each year in January. A great way to be an active part of the neighborhood is to volunteer your time and talents on a committee!

- **ARC (Architectural Review Committee)** – Oversees and enforces architectural guidelines for all homes. **For all exterior projects, no matter how small, contact the ARC first.** <https://waterbridgehoa.com/arc/>
- **Social** – Plans and hosts community events to bring residents together. social@waterbridgehoa.com All Social Committee events are posted at <https://waterbridgehoa.com/events/>
- **Decorating** – Adds seasonal and festive décor throughout Waterbridge.
- **Traffic** – Traffic safety and calming measures in the neighborhood. traffic@waterbridgehoa.com
- **Landscape** – Makes sure common areas are maintained and enhances common area landscaping.
- **Veterans** – Help with flag duties and plan events to honor our Waterbridge Veterans.

Activities outside of sponsored Social Committee events

- **Bocce League** – Organized league play for bocce enthusiasts. Contact Jim, jpullman@comcast.net
- **Men's Bocce Open Play** – Casual bocce, no league commitment. Friday mornings weekly.
- **Women's Bocce Open Play** – Casual bocce, no league commitment. Tuesday mornings weekly.
- **Pickleball** – Fun open play pickleball for all skill levels. Contact Steve, sbarberjr2000@gmail.com
- **Golf** – Weekly play. **Limited based on available tee times.** Contact Terry, tdelaney754@gmail.com
- **Book Club** – Monthly book discussions and social time. See events calendar.
- **Women's Bible Study** – Group discussions - fellowship centered on scripture. See events calendar.
- **Food & Drink Club** – Explore new food and beverages, wfooddrinkclub@gmail.com
- **Mahjong** – Social games of this classic tile-based game. See events calendar.
- **Bunko** – Fast-paced dice game enjoyed in a group setting. See events calendar.
- **Men's Cards** – Card game nights for men (variety of games). See events calendar.
- **Classic Cars on the Lawn** – Showcase of vintage and classic cars. See events calendar.
- **Potluck** - A casual community gathering where residents bring a dish to share. See events calendar.
- **Swimming Lessons** – Instruction for all ages to improve swimming skills. To be announced.
- **Water Aerobics** – Low-impact exercise classes in the pool. To be announced.
- **WB Plant Group** – Plant exchange group. Contact kimberly.matthews2041@gmail.com

IMPORTANT - NEW OWNERS

CAMS Portal Access

- **Setup Time: 4-6 weeks** from the time Closing Attorney submits the closing paperwork to CAMS.
- **What can I do while waiting?:** Visit the CAMS Market Common Office for initial setup.
 - **Receive Gate and Amenity Access. RFID(s) and myQ** community app(s).
 - **Submit an ARC project for review** and after receiving approval, get started.
- Visit <https://waterbridgehoa.com> an excellent resource for information about:
 - Community Events.
 - ARC - Architectural Review Committee, processes, guidelines and forms.
 - CCRs - Covenants, Conditions & Restrictions, By-Laws and Amendments.
 - Common Areas / Amenities Rules and regulations.
 - Board of Directors Meeting Minutes. And more...
- The **Bulletin Board** outside of the clubhouse also informs Owners of current events.

SERVICES NUMBERS

Services	Provider	Website
Garbage Recycling	GFL Environmental	https://gflenv.com
Telephone / Internet / TV	HTC / Spectrum	https://htcinc.net https://official.spectrum.com
Satellite TV	DIRECTV	https://directtv.com
Electric Service	Santee Cooper	https://santeecooper.com
Water & Sewer	Grand Strand	https://gswsa.com
Post Office	Carolina Forest	https://tools.usps.com/locations/details/1437701
Library	Carolina Forest	https://horry.ent.sirsi.net/client/en_US/default
Recreation Center	Carolina Forest	https://www.horrycountysc.gov/departments/parksandrecreation/
Medical / ER	Conway	https://www.conwaymedicalcenter.com/services/
Medical / ER	Myrtle Beach	https://www.mygrandstrandhealth.com/
Medical / ER	Carolina Forest	https://www.mcleodhealth.org/locations/mcleod-health-carolina-forest/
DMV	Myrtle Beach	https://scdmvonline.com/Locations/Myrtle-Beach
DMV	Little River	https://scdmvonline.com/Locations/North-Myrtle-Beach
DMV	Market Common	https://www.scdmvonline.com/Locations/Myrtle-Beach-Commons

Services	Provider	Website
Elementary	Ten Oaks	https://toe.horrycountyschools.net/
Middle	Ten Oaks	https://tom.horrycountyschools.net/
High	Carolina Forest	https://cfh.horrycountyschools.net/
High - STEM	AAST	https://aast.horrycountyschools.net/
High - Scholars	Scholars Academy	https://scholars.horrycountyschools.net/

WHO TO CONTACT

Issue / Concern	Contact	How
Accidents - autos, motorcycles, golf carts, e-scooters, bikes	SC State Police	Emergency: 911 Emergency: 843-618-3270 non-emergency: 843-365-5001
Disputes (domestic, neighbor, contractor)	Horry County Police Dispatch	843-248-1520
Animal Control (nuisance / aggressive / stray)	Horry County Animal Services	843-248-1520
ARC – Phase 1, 2 & 3a (Custom builds) {Chesapeake Homes}	Waterbridge Website ARC Committee	https://waterbridgehoa.com/arc/ arc@waterbridgehoa.com
ARC – Phase 3 (D.R. Horton)	Waterbridge Website CAMS	https://waterbridgehoa.com/arc/ email@camsmgt.com
Violations / security	Waterbridge Security (Allied) CAMS	Security: 843-957-6413 CAMS: 843-249-1779 portal.camsmgt.com
HOA Fees / Payments	CAMS	portal.camsmgt.com 843-249-1779
Maintenance (amenities / common areas)	CAMS	portal.camsmgt.com Emergency: 877-672-2267
CCR / Amenity Violations	Waterbridge Compliance Committee Waterbridge Manager	compliance@waterbridgehoa.com wmanager@waterbridgehoa.com
Vendor Concerns	CAMS Waterbridge Manager	portal.camsmgt.com wmanager@waterbridgehoa.com
Wildlife (public health / safety)	Horry County Animal Services SC Wildlife Commission	843-248-1520 843-953-5291